



# terms & conditions

## **gst**

The prices quoted within include GST.

## **pricing fluctuations**

All prices are correct at time of printing and are quoted on current costs. These may vary at any time. Due to seasonal or supplier shortages Black Olive Catering reserves the right to alter or adapt menus or services.

## **invoicing terms**

### ***corporate catering***

Net 7 days from end of the month

### ***functions & events***

7 days from the date of invoice

## **payment**

For your convenience the following payment options are accepted:

Visa/Mastercard

Direct Deposit/EFT

Company Cheque

Cash on Delivery

## **deposit**

All catering booked over the value of \$1000 requires a 50% deposit for confirmation.

## **cancellation and alterations**

Prior to 7 days – Full refund upon cancellation / any food alterations permissible.

4 to 7 days – Cancellations will incur a \$200 administration fee / minor food alterations allowable.

3 to 0 days – Cancellations will incur the full function fee / no food alterations can be made.

## **catering delivery**

Free delivery within the Melbourne City area from Spencer Street to Racecourse Road, to Alexander Parade to Hoddle Street to Flinders Street. A fee will be charged for delivery outside of this area.

## **delivery times**

Weekdays between 7.30am and 5.30pm. After hours and weekends are subject to an additional charge.

## **lost or broken equipment**

Any lost or broken equipment will be charged at replacement cost.